

Service Information System

Welcome: b420rmd

Product: NO EQUIPMENT SELECTED
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Truck Engine News

Unauthorized Modification to On-Highway Engines are Not Covered Under Caterpillar Warranty { 1000}

Warranty {1000} Media Number -M0093025-00

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Unauthorized Modification to On-Highway Engines are Not Covered Under Caterpillar Warranty (1000)

SMCS - 1000

Engine

3114 Truck Engines

3116 Truck Engines

3126 Truck Engine

3126B Truck Engine

3126E Truck Engines

3208 Truck Engines

C7 On-Highway

C9 On-Highway

Engine Truck

3406B

3406C

Electronically Controlled

Engine Truck

3406B

3406C

Electronically Controlled

Engine Truck

3406B

3406C

Electronically Controlled

Engine Truck with Hydraulic Electronic Unit Injection (HEUI)

3406B

3406C

Electronically Controlled

Engine Truck with Hydraulic Electronic Unit Injection (HEUI)

3406B

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3406C
     Electronically Controlled
Engine Truck with Hydraulic Electronic Unit Injection (HEUI)
     3406B
     3406C
     Electronically Controlled
Engine Truck with Mechanical Unit Injection
     3406B
     3406C
     Electronically Controlled
Engine Truck with Mechanical Unit Injection
     3406B
     3406C
     Electronically Controlled
Engine Trucks that Use Flash Programming
     3406B
     3406C
     Electronically Controlled
Engine Truck
     3116
     3126
     3126B
Engine Truck
     3116
     3126
     3126B
Engine Truck
     3116
     3126
     3126B
Engine Truck with Hydraulic Electronic Unit Injection (HEUI)
     3116
     3126
     3126B
Engine Truck with Hydraulic Electronic Unit Injection (HEUI)
     3116
     3126
     3126B
Engine Truck with Hydraulic Electronic Unit Injection (HEUI)
     3116
     3126
     3126B
Engine Truck with Mechanical Unit Injection
     3116
     3126
     3126B
Engine Truck with Mechanical Unit Injection
     3116
     3126
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3126B
Engine Trucks that Use Flash Programming
     3116
     3126
     3126B
Engine Truck
     3114
     3116
Engine Truck
     3114
     3116
Engine Truck
     3114
     3116
Engine Truck with Hydraulic Electronic Unit Injection (HEUI)
     3114
     3116
Engine Truck with Hydraulic Electronic Unit Injection (HEUI)
     3114
     3116
Engine Truck with Hydraulic Electronic Unit Injection (HEUI)
     3114
     3116
Engine Truck with Mechanical Unit Injection
     3114
     3116
Engine Truck with Mechanical Unit Injection
     3114
     3116
Engine Trucks that Use Flash Programming
     3114
     3116
Engine Truck
     All
Engine Truck
     All
Engine Truck
     All
Engine Truck with Hydraulic Electronic Unit Injection (HEUI)
Engine Truck with Hydraulic Electronic Unit Injection (HEUI)
Engine Truck with Hydraulic Electronic Unit Injection (HEUI)
Engine Truck with Mechanical Unit Injection
Engine Truck with Mechanical Unit Injection
Engine Trucks that Use Flash Programming
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All

Authorized Catdealers are responsible for completing all root cause failure analysis and determining if warranty should be applied.

Caterpillar[®] Limited Warranty will not participate in failures caused by unauthorized engine modifications.

Caterpillar is not responsible for the failures resulting from unauthorized repair or adjustments and unauthorized fuel-setting changes.

Caterpillar is not responsible for failures resulting from any use or installation that Caterpillar judges improper.

Caterpillar is not responsible for the failures resulting from attachments, accessory items, and parts not sold by Caterpillar.

Unauthorized modifications can affect reliability, durability, and the compliance with emissions of the engine.

Reference: The Special Instruction, REHS3809, "Guideline for Unauthorized Modifications to On-Highway Engines", has been released to assist dealers in identifying and documenting known or suspected unauthorized modifications.

The special instruction is available through the normal literature distribution system. The publication can also be found on the Caterpillar Service Information System (SIS).

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